



RUTHERFORD DENTAL CENTRE

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To our Rutherford Dental Centre patients
Updated June 26, 2020.

It has been nice to be back seeing patients since May 25! However, for many of you that are at higher risk for COVID-19, the situation has continued to be frustrating, and we are sorry for this.

Fortunately, BC has now moved to phase 3 of the pandemic response plan and we have very few cases of COVID-19 on Vancouver Island. Under these conditions, along with our office's increased safety protocols, we now feel it is appropriate to begin seeing people who have more serious medical conditions or are over 69 years of age. That is, as long as the person understands their increased risk and of course, they want to be seen for hygiene and/or dental treatment.

So in response to phase 3 of the COVID-19 response plan, please note the following:

- People will still be screened to be sure they understand that they are in a higher risk category: this includes people 70 years and older, pregnant people, and people with serious health problems who may be immune compromised. Even if you still do not want to be seen at the office because of the COVID-19 risk, please do call us if you have an emergency.
- Please understand that we need to see people with the most serious dental problems first as well as those that have been previously cancelled. But please call and book an appointment: we'll get you in ASAP.
- You will be screened on the phone and have a form to fill out regarding symptoms of COVID-19 and high risk factors. Please cancel your appointment if you develop symptoms.
- There will be a barrier at the front desk and you will be asked to use social distancing in the clinic and wait room and use the hand sanitizer when you come and go.
- We will be staggering appointment times to limit numbers in the waiting room. If you come early, if possible please wait in your car until your appointment time.
- Use the washroom at home before you come if at all possible
- Come by yourself without accompaniment if possible.
- We have switched to all digital charting to avoid the possible contamination of paper charts.
- Cleaning of the office has been enhanced.

Thanks again for your patience during this trying time. We hope to see all of you soon!

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Dr. Wilke:	250-510-8067.
Dr. Giesbrecht:	403-816-9910.
Dr. Lee:	604-727-4683.
Nanaimo dentist on call:	250-816-1029.